

## MIZORAM INFORMATION COMMISSION

(Under the RTI Act, 2005)

MINECO, KHATLA, AIZAWL

Landline: 0389-2334833 / Email: mic.mizoram@gmail.com / Website: mic.mizoram.gov.in

Case No. C. 174/2026-MIC

Dr. Lallianchhunga,  
Zonuam, Aizawl.

...Complainant

Vs

...Respondents

1. Dr. Lalchhuanawma,  
former SPIO & Dy. Chief Executive Officer,  
Mizoram State Health Care Society.
2. Dr. K. Lalnghinglova,  
present SPIO & Chief Finance Officer,  
Mizoram State Health Care Society.
3. Dr. Lalhriatzuali Ralte,  
FAA & Chief Executive Officer,  
Mizoram State Health Care Society.

|                           |   |            |
|---------------------------|---|------------|
| RTI application filed on  | : | 15.02.2026 |
| SPIO replied on           | : | NIL        |
| First Appeal preferred on | : | NIL        |
| Complaint filed on        | : | 18.03.2026 |

|                        |   |                         |
|------------------------|---|-------------------------|
| Date & Time of hearing | : | 09.04.2026 at 02:00 PM. |
| Date of decision       | : | 09.04.2026              |

Pu John Neihlaia, State Chief Information Commissioner presided over the hearing. Pu Mangjangam Touthang, State Information Commissioner and Dr Lalzirmawia Chhangte, State Information Commissioner were present and participated in the hearing.

The appellant and the respondents took an oath before commencement of the hearing.

## FACTS OF THE CASE:

1. The complainant sought information on the following: -

***“Kum 2025-2026 chhungin Contributory Beneficiaries inziak lut zat atangin mi engzatin nge Mizoram Universal Health Care Scheme (MUHCS) hnuaia inenkawlina dawng a) General b) Standard c) Private?”***

2. As the SPIO did not provide any reply, he attempted to prefer First Appeal. However, as the FAA, Mizoram State Health Care Society was not registered on the online portal, the complainant approached MIC with a request to take necessary action.

3. Summons were issued to the complainant and respondents to appear before the Commission on 09.04.2026 (Thursday) at 02:00 PM. As scheduled, hearing was held where the complainant and the former SPIO and present SPIO attended the hearing in person. The FAA, however, submitted a letter stating that she is currently on leave and could not attend the hearing.
4. During the hearing, the complainant informed that he did not get any reply from the SPIO and was unable to submit First Appeal due to non-registration of the FAA on the Mizoram RTI Online portal. He then requested the Commission to help him get the information sought.
5. Dr. K. Lalnghinglova, present SPIO stated that the failure to address the complainant's RTI application resulted from a transition in the department's SPIO. He also clarified that similar administrative transfers accounted for the First Appellate Authority (FAA) not being registered on the online portal. Furthermore, the SPIO informed the Commission that the various information pertaining to their Society is disclosed on their website as per Section 4(1)(b) of the RTI Act.

#### OBSERVATIONS:

1. Section 7(1) of the RTI Act provides that, *"...the Central Public Information Officer or State Public Information Officer, as the case may be, on receipt of a request under section 6 shall, as expeditiously as possible, and in any case within thirty days of the receipt of the request, either provide the information on payment of such fee as may be prescribed or reject the request..."*. Further, Section 7(2) provides that, *"If the Central Public Information Officer or State Public Information Officer, as the case may be, fails to give decision on the request for information within the period specified under sub-section (1), the Central Public Information Officer or State Public Information Officer, as the case may be, shall be deemed to have refused the request"*. This inaction of the SPIO is a serious violation of the provisions of the RTI Act as nonresponse is considered "deemed refusal" of the request and would amount to denial of information which can attract penalty as per Section 20 of the RTI Act, 2005.
2. The Commission finds the SPIO's defense - attributing the failure to process the RTI application to administrative shifts and the transfer of officials - to be a **wholly inadequate and "lame" excuse** especially since the department clearly had enough time to update their profiles on the RTI online portal. If the office had the time to manage their digital credentials and administrative logins, they certainly had the capacity to check and process incoming requests. The Commission views this not as a genuine administrative hurdle, but as a **clear case of neglect**. However, the officer's apology for the lapses is accepted with the condition that such lapses do not recur.
3. Section 7(9) of the RTI Act provides that *"An information shall ordinarily be provided in the form in which it is sought unless it would disproportionately divert the resources of the public authority or would be detrimental to the safety or preservation of the record in question"*. Dr. K. Lalnghinglova is informed to keep this in mind when dealing with RTI cases in future.
4. The Commission highlights a significant procedural lapse, noting that the **First Appellate Authority (FAA)** is legally and administratively required to register on the **Mizoram RTI Online**

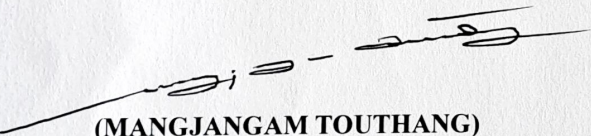
**Portal** immediately upon their designation. This registration is not a mere formality; it is a critical step to ensure the transparency and functionality of the appeals process. By failing to do so, the FAA effectively blocked the digital pathway for citizens to seek redress, undermining the very purpose of the online system. This omission suggests a **disregard for statutory mandates**, as the responsibility to be accessible and "online" rests solely with the designated officer from the moment they take charge.

5. For every First Appeal received, the FAA, being vested with quasi-judicial powers, should hear both the parties viz appellant and respondent. The FAA shall, in every case inform the date of hearing at least seven (7) clear days before the date fixed as per Rule 7(5)(a) of the Mizoram RTI Rules, 2010. Order of the FAA shall be pronounced in open court and be in writing, duly authenticated by the FAA, for this purpose. Dr. Lalhriatzuali Ralte, FAA & Chief Executive Officer, Mizoram State Health Care Society is informed to strictly adhere to the relevant provisions of the RTI Act/Rules for every First Appeal received by her in future.

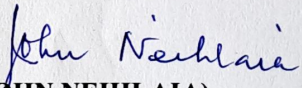
#### **DECISION:**

In view of the above, the Commission hereby directs that **Dr. K. Lalnghinglova, SPIO & Chief Finance Officer, Mizoram State Health Care Society shall provide the information, free of cost, to the complainant not later than 15.04.2026 (Wednesday)**. Compliance with all the documents provided should also be sent to the Commission for information.

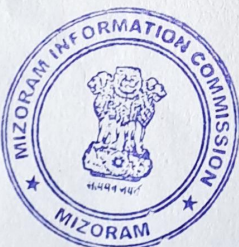
The complaint is disposed of accordingly. Copy of decision to be given, free of cost, to all parties.

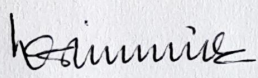
  
(MANGJANGAM TOUTHANG)

**Information Commissioner**  
Mizoram Information Commission

  
(JOHN NEIHLAIA)

**Chief Information Commissioner**  
Mizoram Information Commission



  
(Dr. LALZIRMAWIA CHHANGTE)

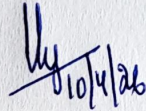
**Information Commissioner**  
Mizoram Information Commission

Decision No. C. 174/2026-MIC

Dated Aizawl, the 10<sup>th</sup> April, 2026

Copy to: -

1. Dr. Lallianchhunga, Zonuam, Aizawl, Ph: 8258867464.
2. Dr. Lalchhuanawma, Former SPIO & Dy. CEO, Mizoram State Health Care Society, Ph: 9862787705.
3. Dr. K. Lalnghinglova, SPIO & Chief Finance Officer, Mizoram State Health Care Society, Ph: 8575051577.
4. Dr. Lalhriatzuali Ralte, DAA & CEO, Mizoram State Health Care Society, Ph: 9436141306.



(LILY)

**Secretary**

Mizoram Information Commission

Mizoram: Aizawl